

OVERNIGHT SHELTERS (Updated 1/25/2021)

Any of these shelters may close temporarily to new guests due to COVID-19 and/or may require COVID test before stay

Heading Home: (see headinghome.org/programs)

Westside Emergency Housing Ctr (adult Men & Women)

The Center is open 24/7 under COVID (3 meals/day)
Pickups for individuals: Coronado Park (2-7 pm 7 days/wk)
God's Warehouse (5:30pm 7 days), HopeWorks, Sun-Fri 5:30),
Steelbridge, 2021 2nd St NW (north of I-40) - only women & phys.
disabled (Sat-Fri: 4, 5 & 7:30); these parks (4 pm 7 days/wk):
Phil Chacon, Jack & Jill, Wilson; First Nations clinic (4:45 pm)
Families may or may not be allowed to stay due to COVID-19
& should call 595-6547 to find out & ask about a motel room

AOO Men's Shelter (no walk-ins), 715 Candelaria NE
--call 8:30 am (M-F) or 9:30 am (Sat/Sun) 344-4340

Barrett House (women & children -- boys under 18)
--call 8:00 am or later (may be a waitlist) 243-4887

Joy Junction (women & families (1 or 2 parent), limited # of men)
--4500 2nd St. SW (call to find out if open) 877-6967

Youth Shelters (or Youth Drop-In)*

*NOTE: look for * for young people's services

Amistad, ages 12-17 (24 hours) 877-0371

New Day, ages 11-17 (24 hours) 938-1060

Casa Q (for LGBTQ+ youth ages 14-17) 872-2099

Harbour Drop-In (14-21) (Tu-F 9am-7pm) 126 Gen. Chennault NE

Domestic Violence Shelters (call 24/7)

Safe House (in Albuquerque) 247-4219

Haven House (in Rio Rancho) 896-4869

Valencia Shelter for DV (in Valencia County) 864-1383

FREE MEAL SITES

HopeWorks, 1201 3rd St. NW 764-8231 x2

Mon-Fri: Breakfast (9-10 am); Lunch (12-1 pm); Dinner (5-6 pm)

Sat: Dinner (5-6 pm); Sun: Meal to go (10:30-11:30 am)

--Note: campus is open Sat (2:30-6:30 pm) and Sun (7-11 am)

The Rock at Noon Day, 2400 2nd St. NW

Tues-Fri and Sun: Lunch (12-12:30); Sun (11:30)

Albuquerque Indian Center, 105 Texas SE 268-1751

Mon thru Fri: Breakfast (9:00-10:00); Lunch (noon-1:00)

Good Shepherd Center, 218 Iron SW 243-2527 x100

Mon thru Fri: Dinner (3-4pm); Sat: Lunch (11:30 am)

All Nations Wellness & Healing Center, 6416 Zuni SE

Mon to Fri: Breakfast (7:30-9:00); Lunch (12-1:30) 717-2704

God's Warehouse, 8011 Central NE (Tennessee)

Tues and Fri: 3-6:30 pm hot meal (+ cold meal to go); clothing

Sat: 8 pm hot meal (7pm church) Sun hot meal (after 5pm church)

Pastor Chuck: 234-4251 (answers calls M-F 8-5 only)

Jobs/Job Training/Education

NM Workforce Connection Center, 501 Mountain NE 843-1900

Goodwill, 5000 San Mateo NE 881-6401 x1815

DVR, 111 Lomas Blvd NW #422 383-2500

ABQ Center for Hope & Recovery 249-6044

CNM (online Connect Services dept. -- or call) 224-3000

ABQ Adult Learning Center (GED/HiSET) 907-9957

TenderLove Community Center (by appt only) 349-1795

St. Felix Pantry, Rio Rancho -- HiSET 891-8075 x5

*New Day Life Skills Academy (for ages 12-22) 274-6311

--2820 Ridgecrest Dr. SE -- info on classes (16-22): 288-5178

Homeless Multi-Service Agencies

Albuquerque Healthcare for the Homeless (AHCH)

1217 1st St. NW (Hours: Mon/Tu/Th/Fri 7:30-4:30; Wed 7:30-12)

Medical Clinic & Behavioral Health Clinic (walk-in)...242-4644

Dental Clinic (call for appt) 242-8288

Resource Center/case management 843-7611

HopeWorks (limited walk-ins; mask provided) 764-8231

Day Shelter, 1201 3rd St. NW, open M-F, 7:30am - 6pm:

Showers (10:30-11:30), clothing, storage, mail (11:30-1)

phone (after 10) x2

(see "Free Meal Sites" for meal times 7 days/week)

Behavioral Health (upstairs), 1201 3rd St. NW ... x3

Job Services (x5) and Housing (x4), 1120 2nd St. NW (Hope Ctr)

First Nations Community Healthsource (walk-in or call)

Zuni Clinic (Medical+Dental), 5608 Zuni Road SE 262-2481

--low-income clinic: Mon-Fri 8 - 7; Sat 9-1

--Homeless Outreach Program: M-F 8-4; Sat 9-12 944-2561

Truman Clinic 625 Truman St. NE (walk-in or call)

--Behavioral Health (515-3912); Medical (248-2985)

and Traditional Wellness Program (515-3919)

All Nations Wellness & Healing Ctr, 6416 Zuni SE ... 717-2704

--Mon to Fri: Breakfast (7:30-9:00); Lunch (12-1:30)

Job preparation and placement/fax & printer (call for appt)

Good Shepherd Center, 218 Iron SW 243-2527 x100

Mon thru Fri: Dinner for all (3-4pm); Sat: Lunch (11:30 am)

Clothing (men only) M/T/W/F 9-11:45; 12:45-1:45 & Th 9-11:45

Mail service, M-F 1-4 and Sat 10-12

Steelbridge (also see "Housing" section) 346-4673

--Resource Center, 2021 2nd St NW 554-2780

for homeless individuals: clothing M-F 11am - 6pm; storage

The Rock at Noon Day, 2400 2nd St. NW (north of I-40)

--lunch to go Mon-Fri, 12-12:30 & Sun; clothing W-F 11-12:30

Drop-In Centers

ABQ Center for Hope & Recovery (achnm.org)

--Zoom groups (achnm.org/online-services), job help, recovery

913 2nd St NW (Mon to Fri, 9am - 3pm) 246-2247

All Nations Wellness & Healing Center (7:30-3:00).. 717-2704

--6416 Zuni SE (job help M-F 9-12, walk-in or call for appt);

breakfast 7:30-9; lunch 12-1:30--Medicaid sign-up; phone use

Transgender Drop-in Center (TGRCNM) (M/W/F only, 1-5 pm)

--5600 Domingo Rd. NE..... 200-9086

Best Chance - appointment only currently 256-3231

--peer support/case management for:men/women recently

released from prison (but not from MDC)

Harbour Drop-In (14-21) (Tu-F 9am-7pm) 126 Gen. Chennault NE

Lifeline Cell Phone Program (\$20 phone)

Call Mike Lujan, Regional Manager, at 267-0593 to set up

an appointment and find out about agent locations

Call APD Evidence, 823-4600, to claim possessions after

discharge from MDC (first call 768-2020 for case no.—

you also can call this number to request a police report

or you can request it at a substation)

Family Services

Childcare Finder: newmexicokids.org or call...1-800-691-9067
Title I (APS program for homeless students) 256-8239 x0
Cuidando los Ninos (CLN) homeless child care 843-6899
(for ages 6 weeks to pre-K)
MCH Family Outreach (case management) 255-8740
WIC sign-up (prenatal care + nutritious food) 841-8929 x4
Kinship Navigator (Pegasus Law) 1-855-546-1212 (855- KIN-1212)
(for grandparents and other relatives raising children)
PB&J Family Services 877-7060
NAPPR (Native American families) www.nappr.org .. 345-6289
***YDI** (childcare & youth programs) 352-3444
PB&J Family Services 877-7060
Wings for L.I.F.E. Int'l (families of incarcerated & RC) 291-6412
Family Promise (homeless parents—transitional
Housing—may be a waitlist) 268-0331

Immigrant and Refugee Services

Lutheran Family Services 933-7032
Catholic Charities (including DACA) 724-4670
NM Immigrant Law Center 247-1023
First Nations Zuni Clinic 5608 Zuni Road SE 262-2481
--all immigrants can walk in or call
Encuentro NM 247-2920
Asian Family Center 717-2877

Food Assistance

Roadrunner Food Bank (www.rffb.org) or call 349-5340
Storehouse, 106 Broadway SE (W-Sat 9-12) 842-6491
Rio Grande Food Project 600 Coors SW (M/W/F/Sat) 831-3778
Salvation Army, 4301 Bryn Mawr Dr. NE 872-1171, x2
Meals on Wheels 823-8060
City of ABQ Dept. of Senior Affairs (60+) 764-6400
Silver Horizons (50+) (food, utilities) 884-3881

Housing

Housing Coordinated Entry (NMCEH) 217-9570
HUD Subsidized/Tax Credit housing: www.resources.hud.gov
Albuquerque Housing Authority (abqha.org) 764-3920
--1840 University SE
Bernalillo County Housing Dept. (bernco.gov/housing)
--1900 Bridge SW 314-0200
Veteran Integration Center (VIC), 13032 Central SE 265-0512
Therapeutic Living Services (TLS)-mental illness 268-5295
Goodwill Supportive Services for Veteran Families
Apply at goodwillnm.org/veteran-housing..... 881-6401 x1842
Transitional Housing
Oxford Houses (sober living) (men & women) ... 575-224-9711
Good Shepherd Center Fresh Start 6+mo. Substance Use
Recovery Program (male or male presenting) 243-2527 x202
Salvation Army Men's Rehab Program 242-3112
Steelbridge residential programs (Bible-based, men & women)
--214 Coal SW (call first M-F 8:30-4:30) 346-4673

Legal Assistance

NM Legal Aid (civil matters only) 1-833-545-4357
Public Defender, 505 Marquette NW (Compass Bank).... 369-3600
Metro Court (ext. 1 for warrant status) 841-8151
Outreach Court (homeless only--misdemeanors) 273-1105

Medical, Mental Health and Recovery

UNMH directory (hospital & clinics) 272-2111
First Nations Community Healthsource (M-F 8-4; Sat 9-12)
Zuni Clinic (Medical+Dental), 5608 Zuni Road SE 262-2481
Truman Clinic (BH & Medical), 625 Truman NE 248-2990
All Nations Wellness & Healing Ctr, 6416 Zuni SE .. 717-2704
First Choice (So. Broadway clinic), 1401 William SE .. 768-5450
Sage Neuroscience Center (appt. required) 390-1396
Courageous Transformations (MAT) 800-7092
BCCHC Opioid resource website: LittleThingsNM.org
Elive Health recovery app (patients & providers) elivehealth.com
VA Medical Center, 1501 San Pedro Dr. SE 265-1711 x0
--Homeless or unstably housed veterans can call 265-1711 x2784 or
256-2784 M-F 8:30-11:30; 1:00-3:30 pm for help over the phone
Southwest CARE Ctr Infectious Disease Clinic (HIV/Hep/STD)
--4710 Jefferson NE, Suite A (hold for receptionist) 780-4040
DOH Infectious Disease Resource Guide: nmhivguide.org/
UNM Truman Clinic (HIV/Hepatitis/STD)
--801 Encino PI NE, #F 272-1312
***La Plazita Institute**, 831 Isleta Blvd SW (M-F 9-5) .. 508-1802
NM Brain Injury Resource Center 1-844-366-2472
--1503 4th St. NW (call M-F 8:30 – 3:30)
UNM CDD (Center for Development & Disability) 272-3000
--2300 Menaul NE (walk in CDD resource library or call 272-0281)
Planned Parenthood 265-9511
Women's Pregnancy Options (inc. case mgt) 620-3894
Medicaid Call Center (NM HSD) 1-888-997-2583

Recovery (Mental Health and/or Substance Abuse)

Google for websites (also see "Drop-In Centers" section)
CARE Campus Detox for alcohol & other drugs (intake 24/7)
--2 programs: 3-10 day detox and overnight program 4pm – 6am
--5901 Zuni SE (call or walk in—was called MATS) 468-1555
UNM Mental Health Center, 2600 Marble NE 272-2800
--Urgent Care x3 (M-F 7am-1pm); ER x3 (24/7); Outpatient x1
Haven Behavioral Hospital (calls taken 24/7) 254-4530
--free telehealth assessment—call for appt (24/7) ... 254-4502
UNM ASAP (Outpatient for Adults) 994-7999 x1 or x6
***UNM STAR** (Outpatient for ages 14-22) 994-7999 x3
UNM Milagro Program (pregnant women) 463-8293
Open Skies (case mgt), 707 Broadway NE #300 345-8471
NM Solutions (case mgt),, 707 Broadway NE #500 268-0701
Duke City Recovery Toolbox (MAT), 912 1st St. NW 224-9777
Juntos Podemos, 2715 4th St. NW (IOP en Espanol) 242-4533
A New Awakening, 600 1st St. NW, #200 224-9124
The Balanced Path--call or email info@tbpath.com ... 918-7955
Turning Point Recovery Center 217-1717
Engender, Inc. 242-4400
Family Workshop 880-0100
Dragonfly Counseling 265-0753
Albuquerque Health Services (NW office) (MAT) 344-4427
***Serenity Mesa** (males & females ages 14-21) 877-3644
City of ABQ's Substance Abuse Treatment voucher
--(non-Medicaid only) ... call 311 for info
UNM Intensive Case Management (520) 261-6065
Turquoise Lodge 841-8978

AA (Alcoholics Anonymous) 266-1900
NA: 1-800-798-6649; AI-Anon: 262-2177
SMART Secular Recovery group: smartrecovery.org - online
LifeRing Secular Recovery group: lifering.org -online meeting
NAMI Albuquerque, 256-0288 **NAMI-New Mexico**, 260-0154

Victims of Violence

Family Advocacy Center (FAC) – any violence, inc. stalking
--625 Silver SW (2nd floor) – calls taken **243-2333**

Domestic Violence Resource Center (in FAC)
-- (M-F 8-5, appointment only, but call 24/7) **248-3165**

National DV phone no. (24 hours) **1-800-799-7233**

Rape Crisis Center (2 offices -- one is in Family Advocacy Ctr)
--625 Silver SW (2nd flr) - call first (M-F 8-5) **266-7712**
--**Rape Crisis Center's** 24/7 hotline **266-7711**

Enlace Comunitario (DV-Espanol) **246-8972**

Casa Forteleza (sexual violence) **910-4031**

StrongHearts Native Helpline
--(native women) (6 am - 9 pm)..... **1-844-762-8483**

First Nations (FNCH) programs: DV--**262-6043**
--Human Trafficking (**705-3356**); Sex Trafficking (**375-8518**)
--VOCA (for all other victims of crime)--**375-8514**

Street Safe NM (sex trafficked women) **999-1393**

Life Link trafficking hotline: 505-GET-FREE (505-438-3733)
victims of trafficking call or text (& info for general public)

Other Crisis Hotlines/Helplines

Poison Center/Medication Info **1-800-222-1222**

NMCAL Crisis Line 24/7 (therapist) **1-855-662-7474**

NMCAL Warm Line (peer support) **1-855-466-7100**
-----Call 3:30-11:30 pm 7 days/week; or text 6-11 pm
(Download **NMConnect app** for easy access to NMCAL)

Agora 24/7 Crisis Line **277-3013**

National Suicide Prevention Hotline **1-800-273-8255**

Veterans Crisis Line **1-800-273-8255, x1**

Adult Abuse/Neglect Hotline **476-4912**

Child Abuse/Neglect Hotline (CYFD) ... **1-855-333-SAFE(7233)**

ABQ Dept. of Senior Affairs info line **764-6400**

Aging & Disability Resource Ctr (NMALTS) **1-800-432-2080**

Equality New Mexico (LGBTQ advocacy: eqnm.org) **224-2766**

****CALL 311 for info about any City of ABQ services****

City of Albuquerque Health & Social Services Centers (HSSC) – one in each quadrant of ABQ

Alamosa Center, 6900 Gonzales SW **836-8807**
Los Griegos Center, 1231 Candelaria NW **761-4050**
John Marshall Center, 1500 Walter SE **848-1345**
East Central Center, 7525 Zuni SE **767-5700**

Food (walk-in) (call 311 to find out which center serves your residential address)

Clothing & diapers only at these centers: Los Griegos and East Central (available to anyone in Albuquerque regardless of address, but call for appointment)

Rent & utility assistance (call 311 to find out which center serves your residential address,, then call ctr for screening)

See cabq.gov/family/services/health-social-services

for listing of on-site agencies at each center (appt only now)